Marc Campasano

Curious and creative learning experience designer

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Employment

Senior Learning Experience Designer at Studion, Feb 2023 - present Learning Experience Designer, Jan 2020 - Feb 2023

Advise business, nonprofit, and higher ed clients on planning, design, production, implementation, and maintenance of online learning programs.

- Run Design and Planning activities with clients to identify project needs and iterate on designs.
- Act as project manager for tracking other learning team members' work and liaison with clients to track roadmaps, strategy, and budget.
- Interview Subject Matter Experts to identify learning objectives and best modalities, and oversee or directly contribute to content authoring.
- Create rapid, lo-fi prototypes for proof-of-concept to clients and user testing.
- Conduct user interviews for design feedback and needs analysis.
- Perform build, content editing, QA, and accessibility reviews on final products.

Project highlights:

- Prototyped innovative interactive learning modalities, such as responsive videos and an
 explorable map, for a major tech company's content about cloud computing. Then acted as
 project manager, managing my peers' work and acting as primary client contact, for eventual
 delivery of three full courses' content.
- Designed, developed, and managed production of a five-course online program for a college access nonprofit, including video and interactive media, based in TalentLMS and Articulate Rise.
- Coauthored online toolkits and templates for training design, and offered direct training consultations, for a nonprofit advocating for pretrial reform.
- Samples available upon request.

Learning Experience Architect at Houghton Mifflin Harcourt, Nov 2018 - Jan 2020 Associate Product Manager, Oct 2016 - Nov 2018

Product manager for *Personal Math Trainer* and *Go Math! Academy*, online math assessment and practice tools.

- Authored stories and triaged bugs in Jira, working with an Agile team, during a period of growth in usage and Net Promoter Score for PMT.
- Managed communications with support, marketing, and sales, including talking with customers.
- Co-designed and managed an internal data export tool to support schools' PMT data analyses.
- Collaborated with vendors for feature development and bug fixes.

Member of the product management team for the Into Math classroom programs.

- Contributed user stories, QA, and customer research.
- Designed features and managed content for integration with recommendation and growth-tracking services from Renaissance Learning.
- Liaison for STEM digital accessibility. Performed accessibility audits, wrote stories, and coordinated efforts across teams to meet WCAG standards. Received an award from the Director of Accessibility Innovation and Compliance.

Employment (cont.)

Research Analyst at The Tobin Project, Aug 2014 - Aug 2015

Conducted research for an academic project concerning state education policies and outcomes.

Research Associate at Harvard Business School, Mar 2012 - Jul 2014

Researched and co-authored eleven case studies for a course on the history of American democracy. This work later appeared in the 2017 book *Democracy: A Case Study* by Prof. David Moss.

Top Skills

Expertise

Learning experience design, instructional design, backward design, design thinking, authentic assessments, Universal Design for Learning (UDL), constructivist learning

Competencies

Writing and editing, clear communications, user research and interviews, SME collaboration, client relations, rapid prototyping, project management, over a decade of improv comedy performance

Technical Skills

TalentLMS, Articulate Rise, Canvas, Docebo, HTML/CSS, Jira, Confluence, digital accessibility, dabbling in basic coding and video editing

Education

M.A. in Learning, Design and Technology Stanford Graduate School of Education, Class of 2016

Visit <u>www.marccampasano.com</u> for my master's portfolio. This features *AirScope*, software that simulates air molecules using weather data and sensors, and *Math Caper*, a computer game that bridges school math to real life.

B.A. in Government and Italian Studies
Cornell University College of Arts and Sciences, Class of 2011